



# RESERVATION POLICY

www.itrampolinehawaii.com  
94-157 Leoleo St.  
Waipahu, HI, 96797

*The following provides an overview on our policies. If you have any questions, please email us at [events@itrampolinehawaii.com](mailto:events@itrampolinehawaii.com) or call us at (808) 380-4076.*

**WAIVER:** All jumpers must have a signed waiver form on file. Children under the age of 18 must have a parent or legal guardian sign their waiver. Waivers are valid for one year from the date of completion. <https://lilypadpos6.com/itrampoline/online waiver/waiver.php>

**JUMP SOCKS:** All jumpers are required to wear grip socks. These socks may be brought from home or purchased for \$3.50 including tax at the facility.

SOCK SIZE	Men's Shoe Size	Women's Shoe Size	Youth Shoe Size
XSMALL	NA	NA	<10
SMALL	NA	NA	11-3
MEDIUM	6-7	5-7	4-7
LARGE	8-9	8-10	
X-LARGE	10-12	11-13	
XX-LARGE	13-15	14	

**PAYMENT:** Credit or debit cards preferred due to COVID-19. If paying with a check please address to *Pacific Amusement Services dba iTrampoline Hawaii*.

**FOOD:** Guests are allowed to bring outside food. Deliveries and catering options available. Electric coolers and drinks are provided for group and party reservations; guests cannot bring coolers into the facility.

**ALCOHOL AND SMOKING:** No smoking or alcohol allowed in the facility. Designated smoking area located outside.

**DECORATIONS:** Decorations are allowed but limited to the assigned party area. Table covers and utensils are available for purchase. See your booking agent for more information. Helium balloons are not allowed.

**CANCELLATION POLICY:** Cancellations must be done at least 7 days before the event in order to receive a full refund. Deposits will NOT be refunded.

**LATE POLICY:** If you arrive late, the manager on duty will inform you if your reservation time can be extended.